



FSF Conference 2026

16.10.2026
Pullman Hotel,
Auckland

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EQUIFAX®

Programme



08:00 **Registrations Open + Coffee Cart**

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08:30 **Conference Opening**
Lyn McMorran, FSF Executive Director
Rawdon Christie, MC



25 Years Old: The Post-9/11 World and New Zealand

Professor Robert Patman, University of Otago

08:45 Professor Robert Patman will discuss the flagrant breaches of international law, great power bullying and geopolitical tensions today coexist with multiplying transnational challenges that can only be resolved through international cooperation. For New Zealand - a strong advocate of a rules-based international order - the post 9/11 world has proven to be an ever more challenging and difficult place to navigate.



Fuel Shock and the Kiwi Economy: Adapting in the Face of Higher Rates

09:30 Jarrod Kerr, Kiwibank

Kiwibank Chief Economist Jarrod Kerr will dig deep into the current state of NZ's economy, exploring how the fuel crisis has impacted business and forced them to adapt, also delivering commentary on the high interest rates that businesses are experiencing.

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10:30 **Morning Tea**

Break Activation Sponsor



Session A: Consumer Lending-FMA

Anita Frazer
Helena Lewis
Michael Hewes



Representatives from the Financial Markets Authority (FMA) take the stage to discuss the impact of the first 100 days post CCCFA transfer which came into effect July 1, earlier this year.

Session B: Commercial Lending - Spotlight on Commercial Lending Complaints

Chris Gibson, IFSO
Stephanie Newton, FSCL



A Financial Ombudsman Service

FSCL FINANCIAL SERVICES COMPLAINTS LTD
RATONGA PŪTEA PUNA MANAAKI

B2B complaints take up fraction financial dispute resolution schemes' caseloads, but that doesn't mean there isn't plenty to learn from them. Hear IFSO and FSCL discuss the trends, complexities, and lessons we can learn from these unique cases.

From Red Flags to Real Risk

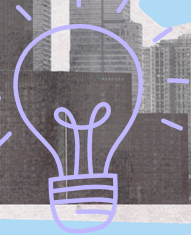
Financial Intelligence Unit

The Financial Intelligence Unit will give specialist lenders an inside look at the latest fraud and money-laundering tactics targeting the sector. They'll break down examples from real reporting that exposes how sophisticated schemes exploit vulnerabilities and slip through lending pipelines.





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12:10 Lunch



The Future is Here: Demography Continues to Change New Zealand Distinguished Professor Emeritus Paul Spoonley, Massey University

13:00 In the last five years, there has been significant demographic change which continues to reshape New Zealand. Professor Paul Spoonley will update members on these changes, noting that while the fundamentals have not changed since 2021, the impacts are even greater and will lead to New Zealand hitting some demographic tipping points earlier.



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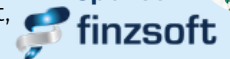
The Competitive Edge of Connection: Leading Whole Humans in the Age of AI

13:45 Dr Ellen Joan Ford

Dr Ellen Joan Ford will offer insights to achieve the authentic engagement of your people at work, navigating the intersection of Belonging, Autonomy, and Purpose to build resilient, human-centric teams that are truly fit for the future of work.



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14:45 Afternoon Tea + Cornhole Competition Finale



15:10 FSF Quiz

Pre-election Deep Dive: As Nationalism and Populism Sweeps the World, Will New Zealand Follow?

15:30 David Farrar, Curia Market Research & Kiwiblog

David Farrar, esteemed political commentator and polling service provider will deliver a timely deep dive into the current state of NZ's political landscape.



Performance Through People

16:15 Jamie Fitzgerald, Inspiring Performance

Delivering the final keynote of the day, Jamie will motivate, energise and leave attendees with insights into achieving ambitious goals as a high performing team.



17:15 Conference close

Todd Hunter, Turners Automotive & FSF Chair



17:20 Networking drinks



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